

Scope of the ISO 9001:2008 quality management system

Scope: Machining of precision engineered components and die tools to customer specifications.

Exclusions: Clause 7.3 Design & Development

Justification: Classic precision does not design or develop products. All manufactured product characteristics are specified by the customer

This quality manual represents the scope of Classic Precision Engineering Ltd QMS, references the procedures established, identifies the relationships between the procedures and processes established, and defines the interaction between these processes. The relationship between ISO 9001 and Classic Precision Engineering Ltd QMS is defined in this manual.

Classic Precision Engineering Ltd is committed to live by the spirit of all applicable clauses of ISO 9001, including the requirement to continually improve the effectiveness of its QMS. This commitment is supported by our quality policy statement:

Quality Policy Statement

Classic Precision Engineering Limited is a company who supply precision-engineered products to their customers in accordance with their needs.

The Management of Classic Precision Engineering Limited is dedicated to providing all their customers with products which conform in all respects to their expectations and which meet the requirements of ISO 9001:2008.

This Policy, together with all other components of the Company Quality System are mandatory and will be observed by all who act, in whatever capacity, on behalf of Classic Precision Engineering Limited. No deviation from prescribed procedures will be allowed without the express permission of the Quality Representative.

The management accept responsibility for communicating to all employees, Classic Precision Engineering Limited's commitment to quality and for ensuring that the Quality Policy is understood, implemented and maintained at all levels. All members of staff are encouraged and motivated to be conscious of the contribution, which they can make towards the achievement of Quality Objectives.

The current objectives of the company are listed on our Business Objectives & Targets.

Given the progressive nature of Quality Assurance, the management undertakes to adopt any relevant improvements and developments, which will serve to keep the Company at the forefront in all quality matters.

Everybody in Classic Precision Engineering Limited is recognised as a valued contributor to the continued success of the Company, not least through achievement of the highest quality standards.

CLAUSE NO'S	QUALITY MANAGEMENT SYSTEM REQUIREMENTS ISO 9001:2008	RELATED PROCEDURES & DOCUMENTATION
4.1	General Requirements: The company has established, documented, implemented, maintained and strives to continually improve the effectiveness of the Quality Management System in accordance with requirements of ISO9001:2008. The necessary processes are included for the Quality Management System and its application throughout the business. The scope covers the manufacture and installation of steel fabrications, and the provision of precision engineering.	QUALITY MANUAL FLOWCHARTS
4.2	Documentation Requirements: The Quality Management System (QMS) is set out as a series of documents which are controlled as described in the Document Control Procedures and the use of a Master File of Documents. Documents may be in the form of electronic or hard copy format. When subsequent documents become Quality Records they are controlled and managed as described in the Document Control procedures.	QP02, OP11
5.1	Management Commitment: The Managing Director is committed to the continual improvement of the QMS. Effective means of communication are used to disseminate this commitment to the QMS and the importance of meeting customer needs.	N/A
5.2	Customer Focus: Senior management ensure that customer requirements are determined and met with the aim of enhancing customer satisfaction..	N/A
5.3.5.4	Quality Policy & Objectives: The company Quality Policy is shown at the side of this page. Achievable and measurable Quality Objectives have been established, these performance indicators are used to measure the effectiveness and efficiency of the processes relating to customer satisfaction, operational improvement and continual development of the Quality System. They are reviewed on a regular basis during management meetings.	QP05
5.5	Responsibility, Authority & Communication: Top management have appointed key personnel who are defined and communicated throughout the company. The Managing director is the appointed Quality Manager and is responsible for ensuring that the processes needed for the QMS are established, implemented, maintained and reviewed continuously for improvement.	N/A
5.6	Management Review: Senior management will review the performance of the QMS at regular intervals to ensure it continues to be effective, and to identify opportunities for improvement.	QP01
6.1.6.2.6.3.6.4	Resource Management: Classic Precision has determined and will provide the resources needed to implement and maintain the QMS and to enhance customer satisfaction by meeting customer requirements. Human Resources: Personnel performing work affecting quality shall be competent in the tasks they undertake. Evaluation and training will be undertaken to satisfy these needs. The company will provide and maintain the necessary Infrastructure and Work Environment to maintain conformity to product requirements.	HR01 OP10
7.1	Product Realisation: CLASSIC PRECISION have generated formal procedures and written instructions to plan and develop the processes needed for product realisation. Records are kept to provide evidence of the realisation process, quality objectives, requirements, verification, validation, monitoring, test and inspection activities specific to the product and the criteria for product acceptance.	N/A
7.2	Customer-Related Processes: CLASSIC PRECISION will determine the requirements of the customer and those relating to the product. Effective communication is maintained with the customer to verify customer requirements, information, enquiries and orders. Communication includes the analysis of customer feedback and customer complaints.	OP01
7.4	Purchasing: CLASSIC PRECISION shall ensure that purchased products conform to specified purchase requirements. Suppliers and sub contractors are evaluated and selected based upon their ability to provide products or services to meet the company's requirements. Purchase orders are raised and include where appropriate requirements for approval of product, procedures, process and equipment. Verification and inspection of goods/services are implemented on receipt.	PP01, PP02
7.5	Production & Services Provision: The company plans and carries out production and service provision under controlled conditions. These include where appropriate, the availability of information and work instructions, the use of suitable equipment, the availability and use of monitoring and measuring devices and the implementation of this. Also for the implementation of release, delivery and post delivery activities. The company validate any processes for production which can not be verified by subsequent monitoring or measurement. Where appropriate Identification & Traceability shall be maintained throughout product realisation, this also includes Customer Property which will also be protected and safeguarded whilst in Classic Precision's control and Product Preservation is undertaken throughout product realisation.	OP02, OP04, OP09, OP12
7.6	Control of Monitoring & Measurement Devices: The company has determined the monitoring and measurement to be undertaken and the measuring devices needed to provide evidence of conformity of product to determined requirements. These are inspected and calibrated at specified intervals to maintain accuracy. When equipment is found not to conform to requirements appropriate action is taken.	OP07
8.1.8.2	Measurement, Analysis & Improvement: CLASSIC PRECISION have planned and implemented the monitoring, measurement, analysis and improvement process needed to demonstrate conformity to product and of the quality Management system and to continually improve the effectiveness of the QMS. This includes techniques such as Customer Surveys to determine whether the company has met customer requirements and Internal Audits to assess that the requirements of ISO 9001:2008 and the QMS requirements set by CLASSIC PRECISION are implemented and maintained. Stage and final Inspections are carried out throughout product realisation to ensure conformity of product to meet customer requirements.	QP04, OP05 OP06
8.3	Control of Nonconforming Product: CLASSIC PRECISION shall ensure that products which do not conform to requirements are identified and controlled to prevent its unintended use or delivery. CLASSIC PRECISION shall take action to eliminate the detected nonconformity, control acceptance by the relevant authority or customer and take action to preclude its original intended use or application. Records of nonconformities and actions taken are maintained.	OP08, CS01
8.4	Analysis of Data: CLASSIC PRECISION shall determine, collect and analyse appropriate data to demonstrate the suitability and effectiveness of the quality management system and to evaluate where continual improvement of the effectiveness of the QMS can be made.	N/A
8.5	Improvement: The company shall continually improve the effectiveness of the QMS through the use of the quality policy, quality objectives, audit results, analysis of data, corrective and preventative actions and management review. CLASSIC PRECISION has formal procedures for Corrective & Preventative Actions in order to review, determine, eliminate and prevent their occurrence.	QP03

